

# ALISSON PIROLA

BUSINESS AND REQUIREMENTS ANALYST  
& TECHNICAL CONSULTANT

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BRASÍLIA, DF, BRAZIL



## EDUCATION

INFORMATION SYSTEMS  
DEGREE

UniCesumar - Maringá  
2009-2012

DEV. C# .NET APPLICATIONS  
POST - DEGREE

UniCesumar - Maringá  
2011-2013

BIOMEDICAL ENGINEERING  
MASTER'S DEGREE

UnB - Brasília  
2013 - (Discontinued)

## CERTIFICATIONS

>>PROFESSIONAL

Function Point Analysis:  
Measurement and  
Estimation  
*FATTO Consultoria e Sistemas*

Certified Professional for  
Requirements Engineering  
(CPRE-FL)  
*International Requirements Engineering  
Board (IREB)*

## PROFILE

Technical Consulting & Business and Requirements Analysis

I strongly agree that for a project to have a stable basis its business and requirements analysis should be very well-founded and documented. Whatever the size, current status, number of members, among other common features between projects, requirements engineering plays a very important role when it craves success and quality.

Even with more than two years of experience in the area, I'm always looking for new horizons and challenges, and I do remain faithfully believing that teamwork further reinforces the good results to be achieved in IT projects.

## WORK EXPERIENCE

**TECHNICAL CONSULTANT/BUSINESS AND REQUIREMENTS ANALYST**

*Capgemini / Brasília - Brazil / 2014 - Current*

IT Technical Consulting | Currently working at SIBEN Project (Social Benefit System) - Business Unit CAIXA in Brasília - DF - Brazil.

- The main goal is to customize a social platform to meet the requirements of the customer Caixa Economica Federal, which is responsible for the management and transfer of these social benefits in Brazil;
- Working and supporting the Business/Requirements and Infrastructure & Security teams.

**SOCIAL MEDIA/ADMINISTRATIVE ASSISTANT**

*Beltrame Imóveis / Maringá - Brazil / 2007 - 2014*

Admin of the company's Social Networks, creating relationships between the costumers and the company itself throughout planned actions.

- Provide whenever necessary resolutions related to IT problems, such as Internal and External Networks and general;
- Property surveyor managed by the real estate in the early stages and final contract, along with the production and provision of all the necessary documentation;
- Working with payment and collection areas.

**TRAINEE/ADMINISTRATIVE ASSISTANT/COSTUMER SERVICE**

*UOL BoaCompra / Maringá - Brazil / 2012 - 2013*

Teamwork with National and international customer support through telephone and online chat.

- Online products delivery and credit card analysis;
- Clearance/Recall of purchases made by credit card and bills.

## SKILLS

### >> TECHNICAL

Requirements Elicitation

Requirements Documentation

Validation & Negotiation

Requirements Management

Function Point Analysis

## LANGUAGES

PORTUGUESE (BR)  
NATIVE

ENGLISH  
ADVANCED

ITALIAN  
ELEMENTARY

## CERTIFICATIONS

### >> IDIOMS

Preliminary English Test (PET)  
*University of Cambridge*

TOEFL ITP  
*Educational Testing Service (ETS)*

## NATIONALITY

Brazilian  
*Eligible to work within Brazil and Mercosul*

Italian  
*Eligible to work within Europe*

## PROJECTS

### SIBEN PROJECT - MANAGEMENT AND OPERATION OF SOCIAL BENEFITS SYSTEM - BU CAIXA

*Capgemini*

Implementation and customization of the "IBM Cúram Social Program Management Platform" tool for the management of the government social benefits by Caixa Econômica Federal. Working with the Requirements/Business Analyst team in the following activities:

- Exchange of experiences and information with the national and international group;
- Survey and requirements review for analysis and specification;
- Requirements workshops with the customer and Business processes modeling;
- Production of Business Use Case and interface description documentation (PPDS CAIXA and BUC);
- Production of Vision, Synthetic Report and Supplementary Specification documents;
- Production of screens prototype - mockups;
- Meetings and workshops for validations and approvals of the documentation and for Business Rules settings;
- Pair meetings for reviewing processes and documentation;
- Resolutions of requests required by the customer using client's tool (IBM Rational - RTC);
- Internal requests resolutions using integrated tool (Mantis);
- General maintenance of the documentation using client's tool (IBM Rational - RRC, SVN and IBM ClearCase)
- LEAN methodology for the management of activities;
- Analysis and configuration change management;
- Production of Changes and Impact Analysis documentation (AIMD) also contemplating size estimates (function point / UST);
- Production of documentation of technical design;
- Decision-making and support of the requirements/business analyst team.

### SIAOI PROJECT - MORTGAGE AND FINANCING SYSTEM - BU CAIXA

*Capgemini*

Updating and creating new functionalities within the mortgage and financing system by Caixa Econômica Federal. Working and supporting the Requirements/Business Analyst team in the following activities:

- Exchange of experiences and information with the team;
- Documentation review;
- Requirements alignments with the customer;
- Production and Updates of Use Case documentation (PPDS CAIXA);
- Production and Updates of Interface description within the UC;
- Production and Updates of screens prototype - mockups;
- Production and Updates of Change Impact Analysis for Maintenance documentation (AIMM) also contemplating size estimates (Function Point);
- Alignments meetings for Business Rules settings;
- Resolutions of requests required by the customer using own approved tool client (IBM Rational - RTC).